

Understanding Your CommunityCare Pharmacy Benefits

Your prescription drug benefit

- A prescription drug program with a range of choices while continuing to help control costs
- Program is set up to help you get the appropriate prescription for any medical condition that's covered under your plan

What is a formulary?

- A formulary is a list of preferred drugs
- The formulary meets our standards for safety, effectiveness and affordability
- Formulary is extensive and includes more than 1,500 generic and brand name drugs

Who reviews drugs for the formulary?

- Formulary drugs are constantly monitored and reviewed by our Pharmacy and Therapeutics Committee
- Pharmacy and Therapeutics Committee is made up of physicians, pharmacists and other health care professionals

Need a copy of the formulary?

- Receive a copy of CommunityCare's formulary by calling CommunityCare's Pharmacy Help Desk at **(877) 293-8628**
- You may also access the formulary by visiting www.cook.com

Understanding brand and generic drugs

- In most cases, you can choose a generic equivalent of a brand name drug
- The term "generic" does not mean it's less effective or poor quality
- The chemical makeup of generic drugs is identical to their brand name equivalents
- Both generic and brand name drugs must meet the same strict Food and Drug Administration standards

- Generic drugs generally cost less because the price does not reflect development and advertising costs
- CommunityCare encourages the use of generic drugs as a safe, effective way to help control health care costs
- To receive the greatest value from your plan, always ask your doctor or pharmacist for a generic when you receive a prescription
- Check for generic availability because if you or your doctor request a brand name drug when its generic equivalent is available, you will pay an additional cost

A pharmacy program that emphasizes quality, choice and value

- Your pharmacy benefit identifies four categories or types of prescription drugs
- Each category has a corresponding copayment level
- Refer to your prescription drug plan for descriptions of the four categories
- Copayment amounts for these categories vary by plan
- Copayment amounts are indicated on your ID card
- These benefits only apply if you use a participating CommunityCare network pharmacy
- You can verify if your pharmacy participates in the CommunityCare pharmacy network by calling the Pharmacy Help Desk at **(877) 293-8628** or by referring to your pharmacy directory
- A searchable pharmacy directory is also available at www.cook.com



Mail Order Prescription Drug Program

Receive a 90-day supply for two copays

Interested in receiving your maintenance medications through the mail instead of going to the pharmacy? CommunityCare is pleased to provide a convenient way to order your maintenance medications and have them delivered to you.

Maintenance medications are those taken on a regular or long-term basis, often for chronic conditions such as diabetes, arthritis and heart disease. For just two copays, you will receive a 90-day supply of your maintenance medication.

Mail Order Prescription Drug Program Benefits

- Convenient
- No waiting in lines at the pharmacy - saves time
- Greater confidentiality
- Delivery to your home, office or other location
- Pharmacists readily available to answer your questions
- Prescription transfers upon request
- Ordering is easy - especially refills
- Orders are processed quickly
- Your doctor will automatically be contacted if you order expired prescriptions or run out of refills



Ordering is Easy

CommunityCare offers two choices for the mail order prescription drug program. To participate in the mail order prescription drug program, simply complete and mail the order form attached to the mail service prescription program brochure. You will need to enclose your original prescription or transfer information and the copay for each prescription ordered. If you need a brochure, please call our pharmacy help desk at **1-877-293-8628**.

You may also register for the program on the Internet. Visit www.ccok.com to link to the mail order prescription drug program online.

Ordering Refills

There are several ways to order refills:

- Phone
- Fax
- Internet
- Mail

Questions?

If you have questions about the program or your prescription drug benefit, please call the pharmacy help desk at **1-877-293-8628**.

Please note: 1.) Exclusions and limitations apply. 2.) Controlled substances and acute medications are not available via mail order.

The CommunityCare formulary is on the Web at www.ccok.com.

